Responder® 5 Wireless Phone Integration
The Patient-to-Nurse Communication Solution

Responder 5 integrates seamlessly with wireless phone systems to give your nursing staff the ability to communicate quickly and effortlessly with patients while moving freely throughout the facility. This ability translates into significant improvements in patient satisfaction scores, workflow efficiency and staff morale.

Better Communication
Patient-to-nurse communication improves when your facility’s wireless phone technologies are integrated with the Responder 5 nurse call system. Caregivers can respond to calls and communicate with patients immediately, no matter where they are on the unit. Nurses with wireless phones can speak directly with patients about their needs and assure them a caregiver is on the way.

Event notifications triggered by Responder 5 are sent directly to the appropriate staff member’s mobile device. This fast, direct communication allows nurses to stay connected to their patients, respond faster and do what they do best—provide quality care. The integration of wireless phones also reduces the noise level within the unit, which benefits both patients and staff.

Smarter Workflow
The system improves workflow by eliminating unnecessary steps. When a patient pushes a call button, the call gets routed directly to the appropriate caregiver’s mobile phone or pager, or re-routed to a back-up caregiver if necessary. Caregivers can respond to calls immediately without first going to the nurse station or patient’s room. Time saved on each call leads to greater efficiency for staff members and their entire unit.

By enhancing your staff’s mobility and allowing them to multi-task more effectively, wireless phone integration also helps support the evidence-based practice of rounding. Since caregivers can talk with their patients while they’re on the go, there are fewer interruptions to the rounding process.
Responder® 5 Wireless Phone Integration
The Versatile Telecommunications Solution

Responder 5 integrates seamlessly with all major wireless phone systems to improve staff communication throughout your facility. Whether you use one vendor or operate in a blended environment, the Responder 5 is flexible enough to adapt to your technology of choice.

Leveraging the Industry Standard
The Responder system architecture supports implementation of the Session Initiation Protocol (SIP) telephony standard. Since compatibility is built directly into wireless handsets, this complete VoIP solution enables peer-to-peer calls between phones and nurse-call beds. Staff can answer calls directly with no dial-back or middleware, so response time is immediate.

To insure voice quality, the phone integration requires a dedicated nurse call network connection to the Responder 5 system. To isolate the voice traffic from the hospital network and guarantee a high degree of reliability, the telephony system resides on a Voice VLAN.

Ultimate Flexibility
Responder 5 integrates with any healthcare wireless phone system vendor (VoIP or other), so you can choose the technology that’s right for you. This flexibility delivers two significant benefits:

- Your current wireless phone solution can integrate with your Responder 5 system
- You can choose from the most popular telecommunications vendors to meet your technology needs.

Responder 5 is not a “one-off” purchase. It gives the overall return on your wireless phone investment a significant boost by integrating with other systems, such as real-time locating systems, electronic staff assignments and enterprise-wide reporting. The platform is easy to maintain, and its expandability keeps pace with changes in your hospital’s technologies.

For more information regarding our wireless telephony solution, please visit www.rauland.com and click on Healthcare Solutions/Systems Integration.

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