

Responder® 5 Reports Advantage

Empowering staff. Driving change.

Reporting — the way you want it.

Responder 5 Reports Manager software delivers critical reports to help you track key performance indicators related to your staff and your patient interactions.

Now you can view, monitor and trend the critical activities that impact your workflow, and the performance of your hospital, unit, your staff and resulting patient care.

Complete with 'My Reports' and spreadsheet features, Responder arms you with the reporting tools you need to gather data real-time, analyze it on the fly and make decision-making easier. All reports and data are stored in an SQL database for tracking and comparison over time.

Easy to Use and Make Your Own

Report Title	Last Generated
Device Activity Report	4/9/2012 1:28 PM
Hourly Activity and Response Report	4/26/2012 3:19 PM
Hourly Activity and Response Report - July	7/10/2012 8:03 AM
Hourly Activity and Response Report - June	7/10/2012 8:03 AM
Hourly Activity and Response Report - May	7/10/2012 8:02 AM
Hourly Patient Report	4/26/2012 3:19 PM
Staff Coverage Report	4/9/2012 1:28 PM
Staff Productivity Report 7.10.12	7/10/2012 2:08 PM
Staff Status Report	4/26/2012 3:19 PM
Unit / Room Activity Report	4/9/2012 1:28 PM

Facility	Unit/Team	Dates	Staff	Staff Name / Call Type	Total
Mt. Prospect Medical Center	Four West	4/23/2012 - 4/27/2012	All Call Types	Andrag, Gertrud	
Mt. Prospect Medical Center	Four West	4/23/2012 - 4/27/2012	All Call Types	Go to Toilet	
Mt. Prospect Medical Center	Four West	4/23/2012 - 4/27/2012	All Call Types	Patient	
Mt. Prospect Medical Center	Four West	4/23/2012 - 4/27/2012	All Call Types	Behr, Karina	
Mt. Prospect Medical Center	Four West	4/23/2012 - 4/27/2012	All Call Types	In Pain	
Mt. Prospect Medical Center	Four West	4/23/2012 - 4/27/2012	All Call Types	Patient	

Microsoft Excel workbook, where you can easily manipulate the data and get the relevant information for your own specific needs.

Each hospital and nurse manager has unique needs. Responder 5 Reports Manager software lets you save the reports that are most important to you, so that you have quick and easy access to the reports and information that you use most often.

With My Reports, you can create your own library of historical reports to compare one point in time to another.

Responder 5 Reports Manager also lets you export every report you create to a

Supporting Your Hourly Rounding Initiatives

Time Period	Activity / Event	Staff Name / Level
6:00 am	Round PCT 1 hr	Tommy Stephani (PCT)
6:00 am	Round RN 1 hr	Courtney Leonard (RN)
7:00 am	Round PCT 1 hr	Tommy Stephani (PCT)
8:00 am	Round RN 1 hr	Karina Behr (RN)
9:00 am	Reassess pain 30 min	Karina Behr (RN)
10:00 am	Reassess pain 60 min	Karina Behr (RN)
11:00 am	Round PCT 1 hr	Maria Randall (PCT)
Noon	Round PCT 1 hr	Maria Randall (PCT)
1:00 pm	Round RN 1 hr	Karina Behr (RN)
2:00 pm	Round RN 1 hr	Karina Behr (RN)
3:00 pm	Wound Care	Veronica Kagley (RN)
4:00 pm	Insulin Check	Veronica Kagley (RN)
5:00 pm	Round RN 1 hr	Veronica Kagley (RN)
6:00 pm	Turn Patient	Katie Stefani (RN)

Because patients are your most important concern, Responder 5 Reports Manager allows you to zero in on patient details throughout their entire length of stay to ensure each patient has a positive experience under your care.

Using patient-based reports, you can confirm completion of expected activities with each patient – by hour of day, staff member and call type. You can also track all nurse call activity for each patient, spanning your rooms, beds and units.

Measurement of patient satisfaction is a key factor in helping your hospital identify needed areas of improvement and tracking ongoing progress.



HCAHPS and Rounding

Data from Reports Manager can provide necessary details to ensure your workflows align with strategies put in place to improve the patient experience and improve your HCAHPS scores.

Response Times

Reporting on response times gives managers the appropriate tool to find and correct the workflows that need adjustment, while also providing an opportunity to positively reinforce and reward employees by recognizing their achievements.



Call and Activity Trends

Knowing your hospital's busiest and slowest times of the day allows for more accurate staffing, leading to improved operational and cost efficiencies.

Meaningful Data for Your Staff Annual Reviews

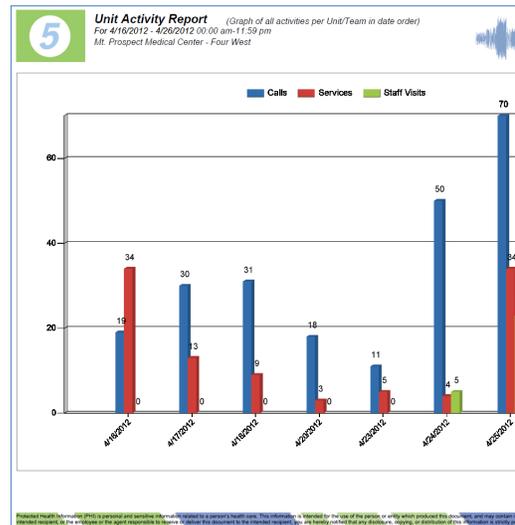


By using the staff reports feature in Responder 5 Reports Manager, you can help increase patient satisfaction while improving your staff workflow and productivity, leading to higher HCAHPS scores.

Staff-based reports let you can compare the performance of your team and identify areas for staff improvement. You can also view and adjust staff-to-patient assignments and coverage, measure staff response times and gauge time spent in each patient's room per day.

Staff reports can also help you streamline communications between your patients and caregivers, enabling greater patient safety and satisfaction.

Trending Your Compliance



Responder 5 Reports Manager hospital-wide and unit-based reports allow you to review all events occurring throughout your entire hospital. This level of data transparency gives managers the necessary information to direct vital data-driven decisions.

With unit-based reports, you can quickly note each unit's staffing level, who is on duty with what phone/badge, evaluate workloads and manage the unit staff. Unit reports can help improve performance by identifying

events lying outside of the standard rule, highlighting peaks of activities by hour of day, troubleshooting specific events and viewing activity counts for various devices.

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